

Shivam Agarwal

Experience/ Product Designer

I design products in messy systems where things are unclear, workflows break, and better structure can meaningfully change how people behave.

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EXPERIENCE

FluxGen Sustainable Technologies | Product Designer

November 2025 - Present | Bangalore

- Designing digital interfaces for **industrial IoT water management systems**, helping operators monitor and manage usage more effectively.
- Building the company's **design system** from scratch to standardize UI patterns across dashboards and speed up product development.
- Improving collaboration between design, product, data, and engineering by structuring clearer workflows and design handoffs.

Independent Product Design Consultant | Experience Design

October 2024 - September 2025 | Bangalore

- Designed **property discovery** and booking flows for a rental platform, improving clarity and reducing hesitation during booking decisions.
- Built **inventory management** workflows for an e-commerce dashboard, giving sellers better visibility over stock updates and operational errors.
- Designed the product structure and flows for a **financial literacy MVP**, helping users understand and manage money with greater confidence.

Bosch Global Software | UX Researcher

May 2024 - June 2024 | Bangalore | Trainee

- **B2B** Contributed to the soft launch of **RideBuddy**, a safety solution for corporate cabs, by conducting UX research in a cross-functional team.
- Supported product discovery efforts to validate user needs, influencing key product decisions.

Cactus Communications | UX Researcher

January 2024 - April 2024 | Mumbai | Trainee

- Enhanced academic writing tool **PaperPal**, impacting over **1 Million+** users by analyzing user behavior and pain points.
- Collaborated with stakeholders to prioritize features, contributing to an improved user satisfaction score.

EDUCATION

B.Design, User Experience

Maharashtra Institute Of Technology/ MIT, Pune

August 2020 - October 2024

8.93 CGPA

SKILLS

Design Techniques

Wire-frame | Prototype |
Storyboard | Product Strategy |
System Design | Service Design
| Interaction Design

Research Methods

Usability Test | Contextual
inquiries | Heuristic Evaluation |
Interaction Analysis |
Participatory Design

Design Tools

Figma | Adobe Illustrator |
Balsamiq | Miro | Fusion 360 |
Whimsical

Data-Driven Decisions

Jira | Dovetail | CleverTap |
HTML | CSS | Javascript

Bajaj Finserv Health | UX Designer

January 2023 - June 2023 | Pune | Trainee

- Partnered with Product Managers and Engineers to launch **Aarogya Care (B2C)**, health insurance product serving **50 Million+** active users.
- Supported roadmap planning by identifying user insights and defining feature priorities.

Klaar | Product Designer

March 2022 - September 2022 | Bangalore

- Delivered design solutions across 7 modules for a web application serving over **200 companies** globally, including Fortune 500.
- Authored detailed product specifications to facilitate a seamless handoff to engineering teams.

Madiee Games | UX Designer

July 2021 - December 2021 | Chennai

- Contributed to designing **corporate co-learning games** and Integrated learning management system with video conference system.
- 2 Active **B2B** clients | **5K+ Users** | 2+ Anticipated Customers.

ADDITIONAL EXPERIENCE

Startup Enthusiast

- Explored **foreign tourism experiences**, designing concepts to enhance traveler engagement and seamless trip planning.
- Worked on **mental health solutions**, designing and prototyping tools that address resistance to seeking help, encouraging early intervention and support.

CERTIFICATIONS

Adobe Nasscom: UX Design
Gained hands-on experience in prototyping, and user research for real-world UX problems.

Accenture: UX Digital Skills
Designed intuitive digital experiences, focusing on flows and usability.

CAD: Fusion 360 Course
Built 3D models and prototypes; learned full product design workflow.

Facebook - AR Studio
Created interactive AR experiences and explored immersive UI design.

PRODUCT WORKSHOP

Downtown Design
Participated in Dubai Design Week, engaged with global design leaders gaining insights into emerging trends in design and product strategy.

Workshops
Participated in product management workshops and meetups by communities such as Aekyum, 2gethr.